

**FHA INFO #18-07**  
**February 14, 2018**



**TO: All FHA-Approved Mortgagees and Servicers; All Other Interested Stakeholders in FHA Transactions**

## NEWS AND UPDATES

### **REMINDER: TOTAL Scorecard Database Upgrade Begins on Friday, February 16, 2018**

Today, the Federal Housing Administration (FHA) is issuing this reminder regarding the planned upgrade to its TOTAL Scorecard database **beginning at 10:00 PM on Friday, February 16, through Monday, February 19, 2018.**

During the upgrade, [TOTAL Scorecard](#) and [FHA Connection](#) (FHAC) will remain accessible during standard operating hours; however, data from transactions routed through the TOTAL Scorecard will not be transferred to FHAC until the upgrade is complete.

It is important to note that the database upgrade does not impact the completion of the endorsement process for those transactions where TOTAL scoring is complete prior to the start of the upgrade. Also note, that this is an upgrade to the database only; there is no impact or change to the version of TOTAL Scorecard currently in use.

If you have any questions regarding the upgrade, TOTAL Scorecard, or FHAC, or require additional information, contact the [FHA Resource Center](#).

#### **Quick Links**

- Visit the FHA Resource Center at:  
[https://www.hud.gov/program\\_offices/housing/sfh/fhresourcectr](https://www.hud.gov/program_offices/housing/sfh/fhresourcectr)
- Information about FHA's TOTAL Scorecard can be found at:  
[https://www.hud.gov/program\\_offices/housing/sfh/total](https://www.hud.gov/program_offices/housing/sfh/total)
- FHA-approved lenders and business partners can access FHAC at:  
<https://entp.hud.gov/clas/index.cfm>

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#### **Resources**

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: <https://www.hud.gov/answers>
- E-mail the FHA Resource Center at: [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALL-FHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

| RESOURCE INFORMATION                       |  |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
|--|--|---------------------------------------|--|--------------------------------------|-------------------------------------|---|---|---------------------------------------|-------------------------|---------------------------|--|---|--|---------------------------------------|---|
| <b>FHA INFO Archives:</b>                  | Visit the <a href="#">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.   |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
| <b>Subscribe/Unsubscribe Instructions:</b> | To subscribe to the Single Family FHA INFO mailing list you can use this link: <a href="#">FHA INFO</a> or send a request by email to: <a href="mailto:answers@hud.gov">answers@hud.gov</a><br>Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to:<br><a href="mailto:answers@hud.gov">answers@hud.gov</a><br><a href="mailto:aaa@xyz.com">aaa@xyz.com</a><br><a href="mailto:bbb@xyz.com">bbb@xyz.com</a><br><a href="mailto:ccc@xyz.com">ccc@xyz.com</a><br><a href="#">To Unsubscribe</a> follow the unsubscribe instructions on that page.  |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
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| <a href="#">Career Opportunities</a>       | <a href="#">Grant Opportunities</a>  |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
| <a href="#">Contracting Opportunities</a>  | <a href="#">HUD Homes - Property Listings</a>  |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
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| <a href="#">FHA Mortgagee Letters</a>      | <a href="#">Visit our Single Family Home Page</a>  |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |